

HOW TO REGISTER **ON PLAYHQ**



HOW TO REGISTER ON PLAYHQ

This help guide covers a full walkthrough of the PlayHQ registration process. Included in this step-by-step guide is;

- Creating a PlayHQ account
- Creating a Cricket ID/Linking a Cricket ID
- Registering a child/dependant

Important things to note:

- A 'Cricket ID' *is not* the same as a MyCricket ID. When a player registers through PlayHQ for the first time they will need to link their PlayHQ account to a Cricket ID. A Cricket ID is a person's single account for everything Cricket. It is where you manage all your preferences and, as a cricket player, it is also the account that will house all your career stats (including those from the MyCricket platform). As we learn more information about your involvement in the game through your Cricket ID, it will allow us to deliver more personalised and relevant experiences to you.
- If registering a Child, please remember to create your PlayHQ account **first**. When registering a child, please make sure you **link your Cricket ID to their PlayHQ account**.

The following example is of a Cricket Blast Holiday Program participant registration, however the instructions are much the same for Junior and Senior Cricket registrations.



HOW TO REGISTER ON PLAYHQ

1. Via the [PlayCricket](#) website, find your club and click on 'Register' under the relevant product.

WOOLWORTHS CRICKET BLAST
Ages 5-10
Compare all programs →

Junior Blasters
Ages 5-7 Register ^

- Junior Blasters Program
- for kids **new to cricket**
- **60 minutes** of fun game based activities each session
- parents join the fun!
- all equipment supplied
- all kids get their own **Blasters Pack** and wear the colours of their favourite **Big Bash heroes**

[Learn more about Junior Blasters](#)

Season Summer 2022/23
WWCB Junior Blasters
Season duration 31/05/2022-30/05/2023 Registration open 30/05/2022-30/05/2023

Option	Gender	Day	Time	Start date	Location	Price	
Friday Night Blast Cricket	Mixed	FRI	5:00:00pm-6:00:00pm	25/11/2022	Donvale Reserve(Oval #3)	\$75.00	Register

Senior Club Cricket
Ages 18+ Register ^

- Play traditional games of cricket and make new friends

[Learn more about Senior Club Cricket](#)



Season Winter 2022
Test Senior Comp 2
Season duration 01/04/2022-24/09/2022 Registration open 27/02/2022-23/09/2022

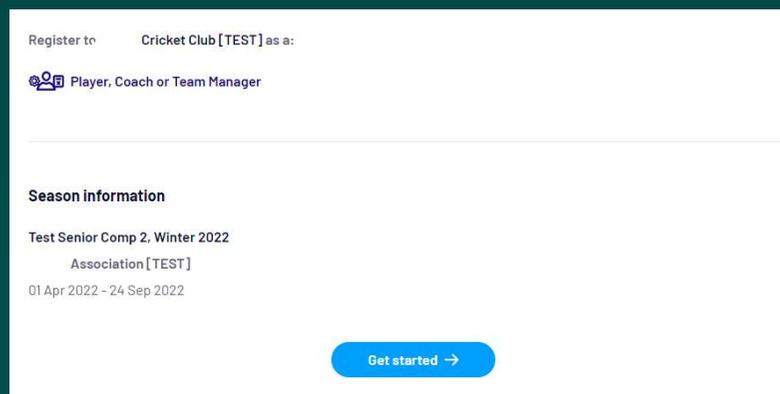
Option	Gender	Price	
Standard Player Fee	Mixed	\$0.00*	Register

Club Cricket Example

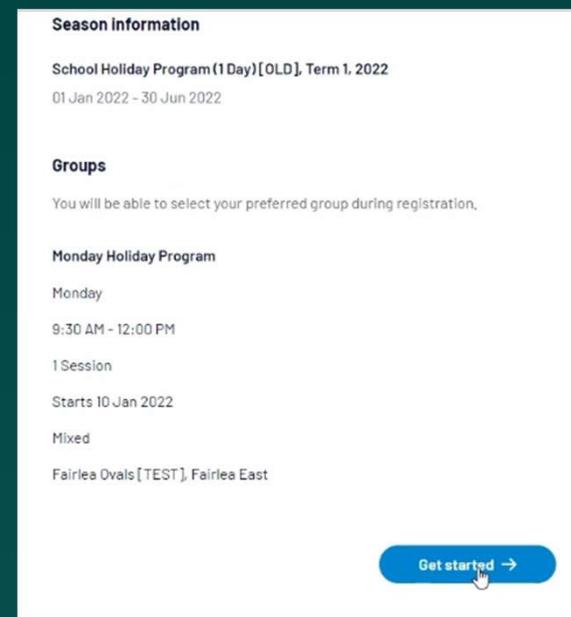
Upon hitting 'Register' on the product via the PlayCricket website, you will be redirected to PlayHQ.

HOW TO REGISTER ON PLAYHQ

Once you've reviewed the product details on the PlayHQ page, click on 'Get started -->'.



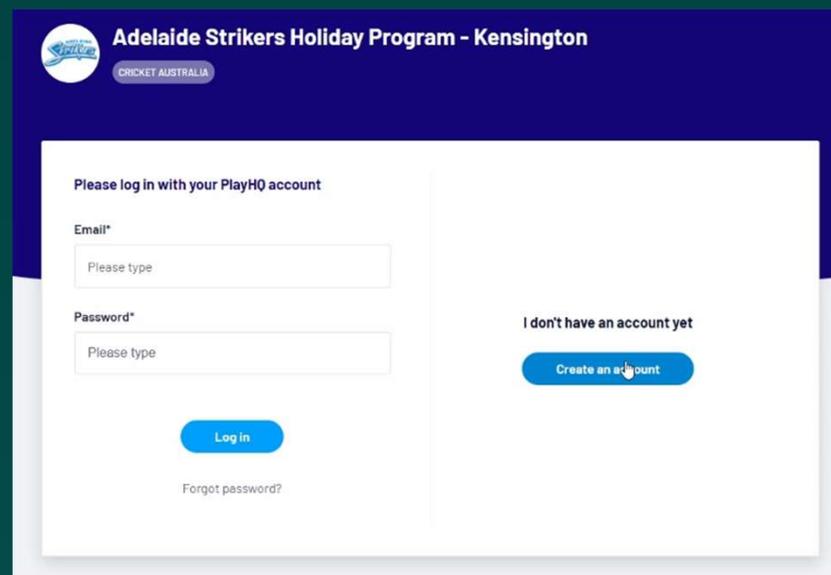
Club Cricket Example



Program Registration Example

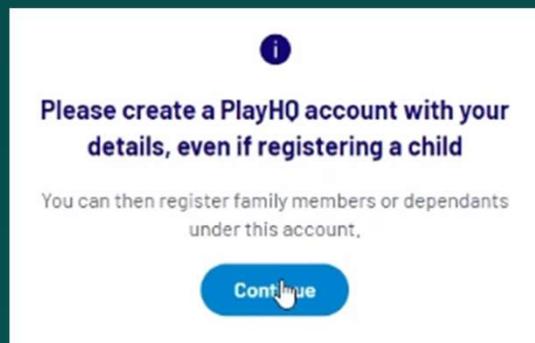
HOW TO REGISTER ON PLAYHQ

2. If you already have a PlayHQ account, skip to Step 5. If you *do not* have an account yet, click on 'Create an account'.



The screenshot shows the PlayHQ login and registration interface. At the top, there is a header for "Adelaide Strikers Holiday Program - Kensington" with the Cricket Australia logo. Below the header, the page is divided into two main sections. On the left, under the heading "Please log in with your PlayHQ account", there are two input fields: "Email*" and "Password*", both with a placeholder "Please type". Below these fields are two buttons: "Log in" and "Forgot password?". On the right, under the heading "I don't have an account yet", there is a single blue button labeled "Create an account".

Even if you're registering a child, please create a PlayHQ account with your own details, as prompted. You can then register family members, or dependants under your PlayHQ account



The screenshot shows a white message box with a blue information icon at the top. The text inside reads: "Please create a PlayHQ account with your details, even if registering a child". Below this, it says: "You can then register family members or dependants under this account,". At the bottom of the box is a blue button labeled "Continue".

HOW TO REGISTER ON PLAYHQ

3. If creating a new account, complete the details as required and then hit 'Sign up'.

Your first name* Your last name*

Your email*

Your mobile number* 

Set a password* 

Password must meet the following requirements:

- ✓ At least 1 uppercase letter
- ✓ At least 1 number
- ✓ At least 1 special character (excluding + or =)
- ✓ Be at least 8 characters

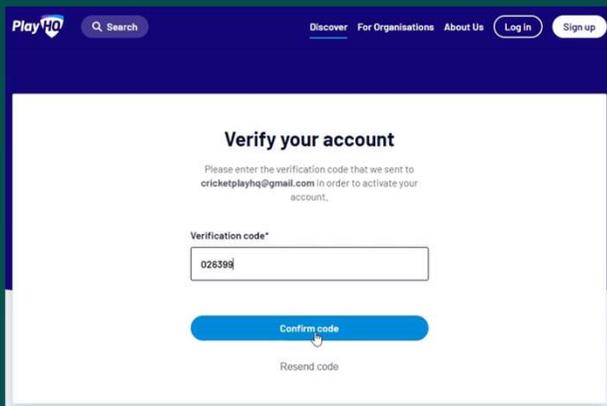
By clicking Sign up, you agree to our [Privacy Policy](#) and [Terms of Use](#).

Already have an account? [Log in](#)

HOW TO REGISTER ON PLAYHQ

4. For those signing up new to PlayHQ, a verification code will be sent to your email. You will need to obtain the verification code via your email inbox and confirm the code on the PlayHQ site (if you can't find the verification code please check your junk mail).

Hit '**Confirm code**' once entered.



Dear Justin,

Please verify your email address using the code below.

Your verification code is: 026399

Please copy the link below and paste it into the address bar of your browser to verify your account.

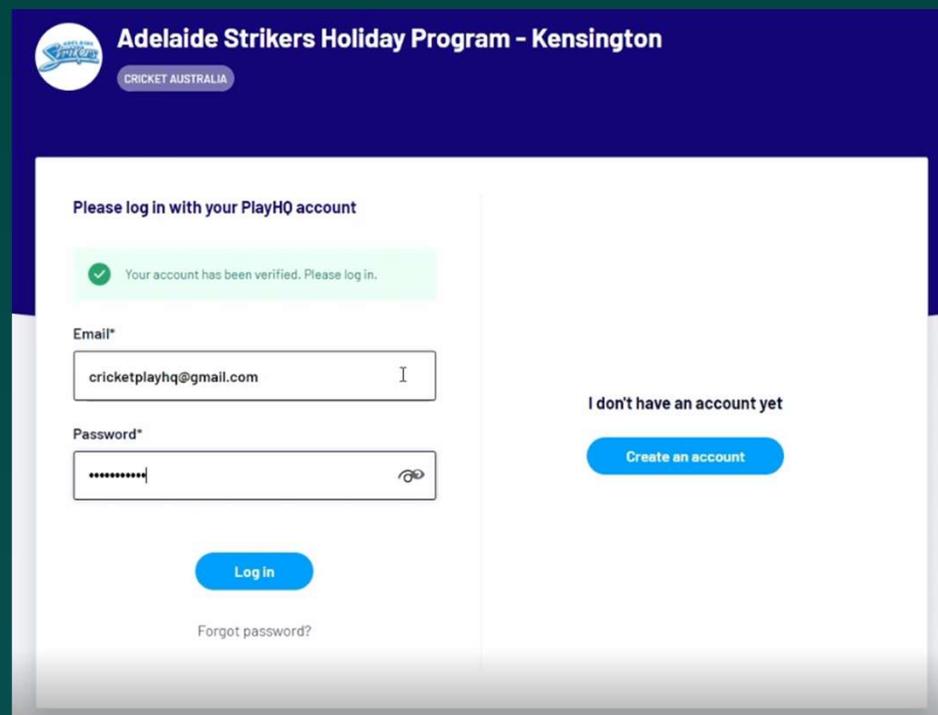
<https://www.uat.playhq.com/signup/verify?registrationCode=dd1ab8>

Please do not reply to this email as the inbox is not monitored. Please visit support.playhq.com for further assistance.

Regards,
PlayHQ Team

HOW TO REGISTER ON PLAYHQ

5. Now, log into your PlayHQ account using your email address and password.



Adelaide Strikers Holiday Program - Kensington

CRICKET AUSTRALIA

Please log in with your PlayHQ account

✔ Your account has been verified. Please log in.

Email*

cricketplayhq@gmail.com

Password*

Log in

Forgot password?

I don't have an account yet

Create an account

HOW TO REGISTER ON PLAYHQ

6. In this step, you will need to choose who you are registering.

Option 1 – Registering myself

Option 2 – Registering a new family member or dependant.

School Holiday Program (1 Day)[OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User | Choose Role | Participant Details | Fees | Cricket ID | Payment & Summary

Please choose who you would like to register

I am registering myself

Justin Case

I am registering someone else
(Participant will be linked to my account)

Register new family member or dependant

Continue →

Back

7. Select the role in which the participant is registering as. In this case, we're registering a child/dependant as a 'Player'.

It's important to remember that coaches and team managers should also be registering through PlayHQ each season. These roles will appear in this section of the registration form when applicable.

School Holiday Program (1 Day)[OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User | Choose Role | Participant Details | Fees | Cricket ID | Payment & Summary

Register as a:

Player

Continue →

Back

Program Registration

Choose User | Choose Role | Participant Details | Fees | Payment & Summary

Register as a:

Player

Coach

Team Manager

Continue →

Back

Club Cricket Registration

HOW TO REGISTER ON PLAYHQ

8. Complete all the Participant Details

School Holiday Program (1 Day) [OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User | Choose Role (Player) | **Participant Details** | Fees | Cricket ID | Payment & Summary

Participant Details

1 Please make sure the participant's details are entered correctly. Once continuing with the registration, the first name, last name and date of birth will not be editable.

First name* **Last name***

Preferred name **Gender***

Date of birth* **Country of birth***

Home number

Country*

Once you've completed all the participant details, hit 'Save and Continue -->'.
Back

HOW TO REGISTER ON PLAYHQ

9. Ensure to acknowledge the terms and conditions under the 'Fees' section and click 'Continue -->'.

School Holiday Program (1 Day)[OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User Choose Role (Player) Participant Details **Fees** Cricket ID Payment & Summary

Fees

DESCRIPTION	PRICE
Player Registration Fee <small>Cricket Australia</small>	\$0.00
Player Registration Fee <small>Adelaide Strikers Holiday Program - Kensington</small>	\$55.00
Sub-Total \$55.00	
<small>All values are in AUD.</small>	

By ticking this box, I acknowledge I have read and agree to the [Australian Cricket Privacy Policy](#), the [Collection Statement](#) and the following [terms and conditions](#) outlined by Cricket Australia, my club and affiliated associations.

Continue -->

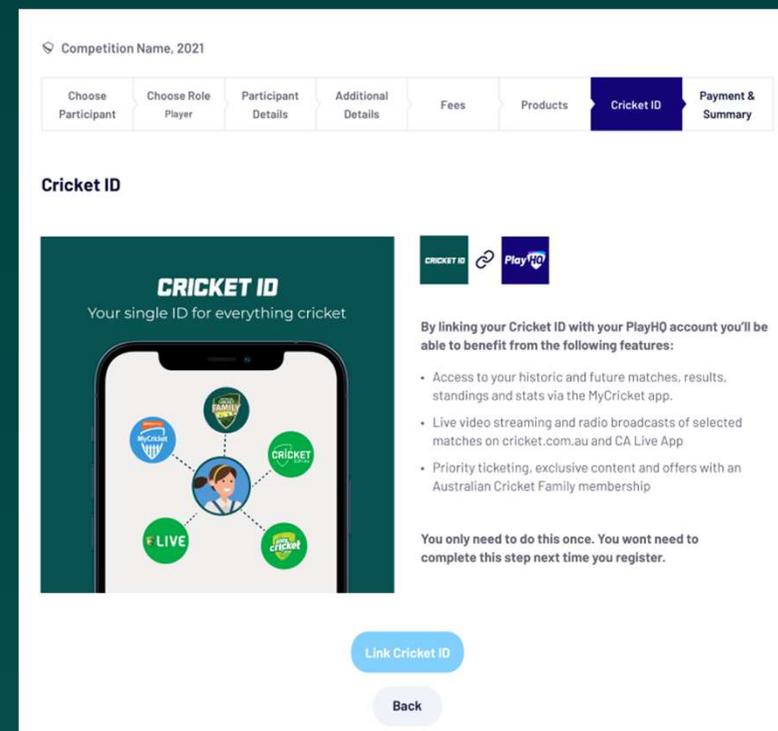
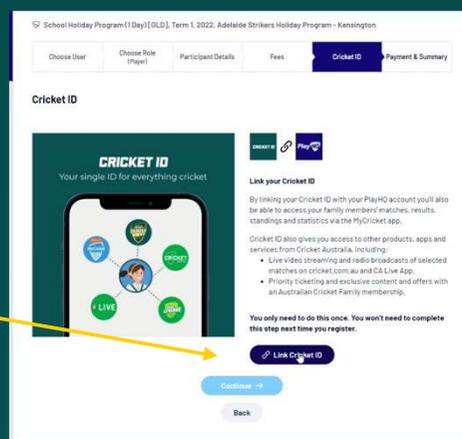
Back

HOW TO REGISTER ON PLAYHQ

10. Next is to **Link your Cricket ID** with your PlayHQ account. You may have created a Cricket ID previously if you've undertaken any coaching or umpiring courses online, or even via the MyCricket app. **Please note that a 'Cricket ID' is NOT a 'MyCricket ID'.**

To begin, click 'Link Cricket ID' button.

Please note: For registrations before August '22, the layout of this screen may look a little different.

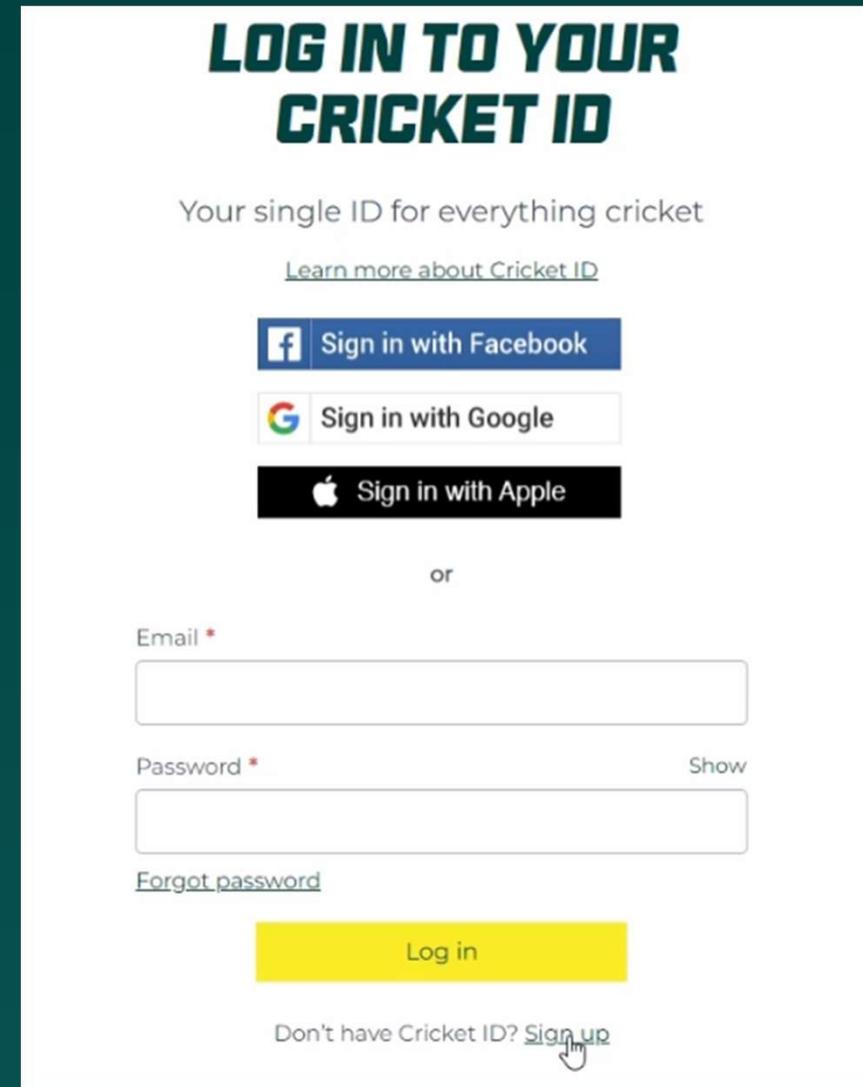


HOW TO REGISTER ON PLAYHQ

You will then be directed to the Cricket ID page - if you already have a Cricket ID, log in using your email and password. If not, hit 'Sign Up'.

If you're not sure if you currently have a Cricket ID, click the **'forgot password'** link and input the email address you believe might be your Cricket ID. If the system identifies this email address then continue creating a new password and log into your Cricket ID with that newly created password.

- If the page is blank, try using a different browser (i.e. Microsoft Edge).



**LOG IN TO YOUR
CRICKET ID**

Your single ID for everything cricket

[Learn more about Cricket ID](#)

 Sign in with Facebook

 Sign in with Google

 Sign in with Apple

or

Email *

Password * [Show](#)

[Forgot password](#)

[Log in](#)

Don't have Cricket ID? [Sign up](#)

HOW TO REGISTER ON PLAYHQ

If you hit 'Sign up' complete all the details and then hit 'Create Cricket ID'.

Postcode *

3002 ✓

Favourite team *

Australian Cricket Team

Adelaide Strikers

Brisbane Heat

Hobart Hurricanes

Melbourne Renegades

Melbourne Stars

Perth Scorchers

Sydney Thunder

Sydney Sixers

Other

I don't have a favourite team

Mobile number (optional)

+61 400000000

We use phone number for login verification, to keep your account secure and to send you important reminders.

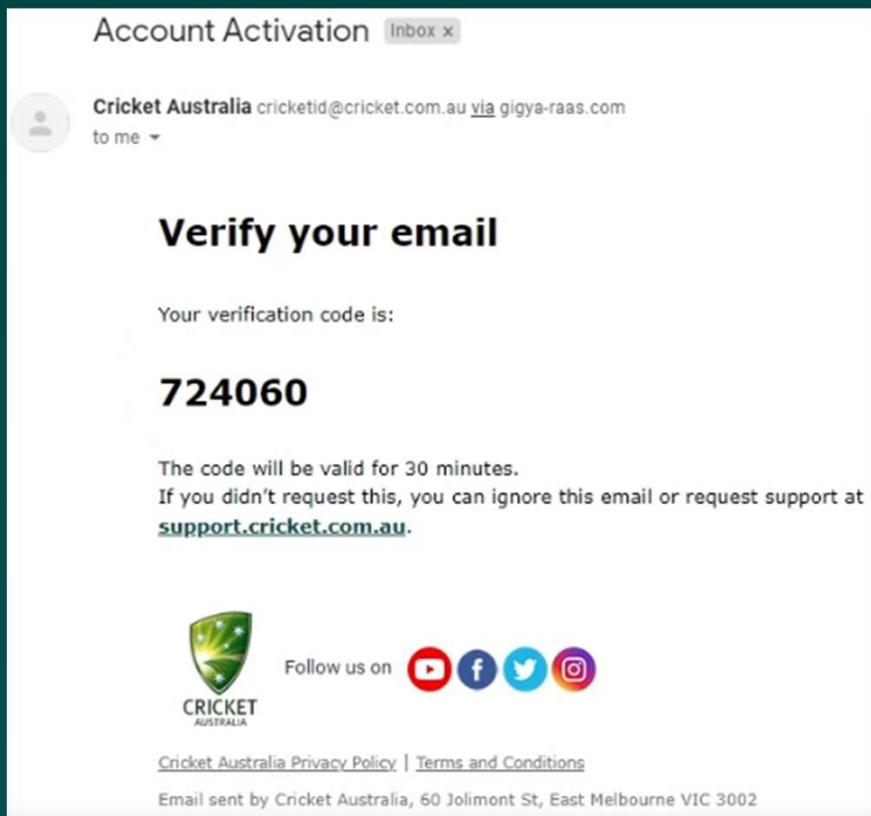
I have read and agree to the [Terms & Conditions](#) of the [Australian Cricket Privacy Policy](#) and [Collection Statement](#) *

I wish to receive offers and information from Cricket Australia and State & Territory Associations (including Big Bash teams).

Create Cricket ID

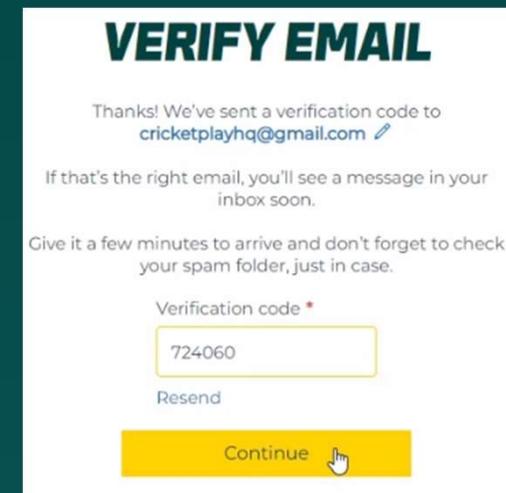
Already have Cricket ID? [Log in instead](#)

HOW TO REGISTER ON PLAYHQ



11. For those who've just created a Cricket ID, a verification code will be sent to your email. Obtain the verification code via your email inbox and confirm the code on the Cricket ID page (please check your junk email if you can't find the verification code).

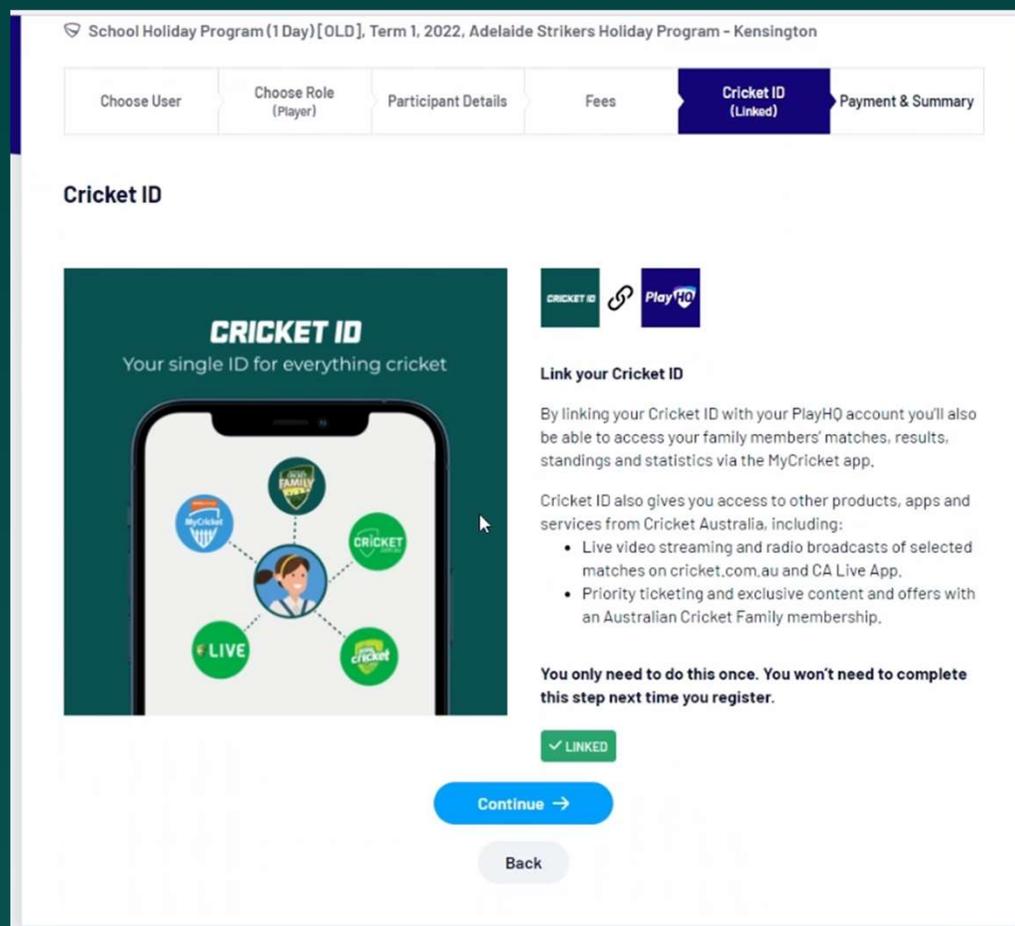
Hit 'Continue' once entered.



HOW TO REGISTER ON PLAYHQ

12. You will then be re-directed back to the PlayHQ site. You should see that your Cricket ID is 'Linked' - hit 'Continue -->'.

Please note: For registrations after August '22, the layout of this screen may look a little different.



School Holiday Program (1 Day) [OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User | Choose Role (Player) | Participant Details | Fees | **Cricket ID (Linked)** | Payment & Summary

Cricket ID

CRICKET ID
Your single ID for everything cricket

Link your Cricket ID

By linking your Cricket ID with your PlayHQ account you'll also be able to access your family members' matches, results, standings and statistics via the MyCricket app.

Cricket ID also gives you access to other products, apps and services from Cricket Australia, including:

- Live video streaming and radio broadcasts of selected matches on cricket.com.au and CA Live App.
- Priority ticketing and exclusive content and offers with an Australian Cricket Family membership.

You only need to do this once. You won't need to complete this step next time you register.

✓ LINKED

Continue →

Back

HOW TO REGISTER ON PLAYHQ

13. Finally, complete your payment details and hit 'Confirm purchase'.

School Holiday Program (1 Day) [OLD], Term 1, 2022, Adelaide Strikers Holiday Program - Kensington

Choose User | Choose Role (Player) | Participant Details | Fees | Cricket ID (Linked) | **Payment & Summary**

Payment

Credit/Debit Card

This payment is secured with SSL encryption.

Card number*

1234 1234 1234 1234

Card Expiry* CVC*

MM / YY CVC

Billing Address

Country*

Australia

Address*

123 Fake Street

Suburb / Town*

Jolimont

State / Province / Region* Postcode*

Victoria 3002

Confirm purchase →

Back

Order summary

Description	Qty.	Total
Player Registration Fee Cricket Australia	1	\$0.00
Player Registration Fee Adelaide Strikers Holiday Program - Kensington	1	\$55.00
Total		\$55.00

All values are in AUD

Vouchers

Enter a voucher code **Apply**

[I have a government voucher](#)